

### Ocean Blue

Estimate 233278306 Job

**OUR REMITTANCE ADDRESS HAS CHANGED!** Estimate Date 8/22/2024

P.O. Box 738098 Dallas, TX 75373-8098

239-642-9372 - billing@grovesoceanblue.com

Billing Address Enclave At Naples 1295 Wildwood Lakes Boulevard Naples, FL 34104 USA Job Address Enclave At Naples 1295 Wildwood Lakes Naples, FL 34104 USA

#### **Estimate Details**

BLACK ALGAE TREATMENT: Pool will need to be Closed for 5 day for treatment

### **Materials**

MaterialDescriptionQuantity1Black Algae Treatment1.00

Sub-Total \$1,800.00

Total \$1,800.00

ATTN: Ocean Blue Customers

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REMIT TO: Ocean Blue P.O. Box 738098 Dallas, TX, 75373-8098

Check the Email this invoice was sent on how to pay this invoice online.

Register for your - <u>Customer Portal HERE</u> You can View Invoices, History and make Payments

**SPSPoolCare Repair Terms and Conditions** 

Florida license number: CPC1456458

# Terms and Conditions Repairs

# Acknowledgement

You, the customer, accept the terms of the repair described in the above estimate. You agree that you are legally responsible for the real property at the address on which the pool is located, and you have the authority to contract for this repair. You authorize us to proceed with the repair as described, and you agree that you are legally responsible for payment relating to the repair. You acknowledge and agree that any verbal representation contrary to these terms and conditions or the repair estimate is non-binding and of no legal effect. These terms and conditions set forth the parameters of your repair service, including your responsibilities as the customer. Please read them carefully and in their entirety.

## Your Repair Service

- Accessibility: You are responsible for ensuring your repair technician can access your pool on your day of your repair service. Please secure pets, leave any neighborhood and pool gates unlocked (unless we have the combination or access code), and remove any pool or equipment covers. Your repair technician will not remove a pool or equipment cover to perform service. If your pool is inaccessible (e.g., due to a locked gate, cover, local construction, or loose animals), your repair technician must mark the repair ticket as unserviceable and proceed to the next appointment. Any return visit we make may incur an additional fee.
- Service Issues: If you have any questions about or issues with our service, or you believe that we did not meet our responsibilities, please contact our office immediately (within 24 hours of your pool service). If we are not notified in a timely manner, we are unable to determine the cause of any issue and cannot assume responsibility. You acknowledge that the repair of your equipment may not, or may not immediately, remedy issues with cloudy pool water or algae; additional maintenance or chemical services may be required to bring your pool back to normal operating conditions. Further, you acknowledge that many factors outside of equipment can contribute to pool water issues, including number of swimmers, landscaping and proximity of foliage, and weather events, including high winds, storms, hurricanes, and rain.
- Scope: You acknowledge and agree that the scope of repairs for which you are contracting with us is limited to the items set forth in the above estimate (plus any additional items that you may specifically approve and agree to in a revised estimate). During the course of your repair technician's work, he or she may notice and bring to your attention additional items that may need repair; however, you

acknowledge that the repair technician is not responsible for identifying items or issues, including code violations or other regulatory issues, outside of the scope set forth in the estimate set forth above.

### Your Pool and Equipment

- Water Level: You are responsible for maintaining the proper water level in your swimming pool. For the pool equipment to operate properly, the water level must be at the middle of skimmer intake box or the middle of the tile line. If your water level is low, as a courtesy and to protect your equipment, your repair technician may opt to, but is not required to, shut off your pool's valves, equipment, or breakers to prevent further damage. We are not responsible for maintaining the water level of your pool, for damage caused by low water levels, or for damage caused by actions or inactions of the repair technician to try to protect your pool with low water levels. Repair technicians may not add water due to liability concerns.
- Equipment Maintenance: You must run your pool's filtration pumps for a long enough period to filter the entire volume of your pool through the filtration system at least once per day. If your pool is equipped with a suction, pressure side, or in-floor cleaner, it must be programmed to run every day or as designed. We are not responsible for the replacement costs of any equipment due to age, weathering, or neglect.
- Warranty Repair Work: Repair work performed as part of a manufacturer's warranty program is subject to the product manufacturer's rules for the warranty and not by us. This work may be limited in scope and subject to the manufacturer's part availability and scheduling.

# General

These terms and conditions are governed by the laws of the state in which your pool is located. You agree that all claims, disputes, and other matters in question arising out of or relating to any repairs we conduct for you will be decided by mediation or non-binding arbitration and in accordance with the industry rules then in effect unless mutually agree otherwise. In the event you default on payment, you agree to pay all collection costs and interest from the date of default. If any provision of this agreement is deemed invalid, the other provisions of these terms and conditions shall remain in full force and effect.

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8/27/2024