



PO BOX 489
NEWARK, NJ 07101-0489

Manage Your Account	Account Number	Date Due
b2b.verizonwireless.com	842052784-00001	11/02/24
Change your address at http://sso.verizonenterprise.com	Invoice Number	9975445492

Quick Bill Summary

Sep 04 – Oct 03



ENCLAVE AT NAPLES
1295 WILDWOOD LAKES BLVD
NAPLES, FL 34104-7477

R00620601
N303

Previous Balance (see back for details)	\$0.06
No Payment Received	\$0.00
Balance Forward	\$0.06
Monthly Charges	\$105.99
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
International	\$3.98
Equipment Charges	\$0.02
Surcharges and Other Charges & Credits	\$10.54
Taxes, Governmental Surcharges & Fees	\$2.51
Total Current Charges	\$123.04

Total Charges Due by November 02, 2024 \$123.10

Pay from phone	Pay on the Web	Questions:
#PMT (#768)	At b2b.verizonwireless.com	1.800.922.0204 or *611 from your phone



ENCLAVE AT NAPLES
1295 WILDWOOD LAKES BLVD
NAPLES, FL 34104-7477

Bill Date October 03, 2024
Account Number 842052784-00001
Invoice Number 9975445492

Total Amount Due by November 02, 2024

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$123.10

\$.

PO BOX 16810
NEWARK, NJ 07101-6810



99754454920108420527840000100000012304000000123106

Get Minutes Used	Get Data Used	Get Balance
#MIN + SEND	#DATA + SEND	#BAL + SEND

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Payments

Payments, continued

Previous Balance	\$.06
No Payment Received	
Total Payments	\$.00
Balance Forward	\$.06

Written notations included with or on your payment will not be reviewed or honored. Please send correspondence to:
Verizon Wireless Attn: Correspondence Team PO Box 15069 Albany, NY 12212

Automatic Payment Enrollment for Account: 842052784-00001 ENCLAVE AT NAPLES

By signing below, you authorize Verizon Wireless to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon Wireless is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon Wireless. Check with your bank for any charges.

1. Check this box.
2. Sign name in box below, as shown on the bill and date.
3. Return this slip with your payment. Do not send a voided check.



Device Credits

These credits are applied on your line charges.

Line	Page	Description	Total device credit	Credit applied this bill period		Credit previously applied	Device credit remaining	Months remaining
239-250-0101	6	Device Promotional Credit	-\$80.00	31 of 36	-\$2.22	-\$66.68	-\$11.10	5
Total			-\$80.00		-\$2.22	-\$66.68	-\$11.10	

Overview of Lines

Lines Charges	Page Number	Monthly Charges	Usage and Purchase Charges	Equipment Charges	Surcharges and Other Credits	Taxes, Governmental Surcharges and Fees	Third-Party Charges (includes Tax)	Total Charges	Voice Plan Usage	Messaging Usage	Data Usage	Voice Roaming	Messaging Roaming	Data Roaming
239-250-0101 Enclave Security	5	\$55.99	\$3.98	\$0.02	\$4.87	\$1.52	--	\$66.38	1199	53	15.245GB	--	--	--
239-404-6101 Enclave Supervisor	7	\$50.00	--	--	\$5.67	\$0.99	--	\$56.66	161	86	.155GB	--	--	--
Total Current Charges		\$105.99	\$3.98	\$0.02	\$10.54	\$2.51	\$0.00	\$123.04						





Summary for Enclave Security: 239-250-0101

Your Plan

Business Unlimited Smartphone

\$45.00 monthly charge
Unlimited monthly minutes

UNL Text Messaging

Unlimited M2M Text
Unlimited Text Message

Email & Web Unlimited

Unlimited monthly gigabyte

UNL Picture/Video MSG

Unlimited monthly Picture & Video

Monthly Charges

Business Unlimited Smartphone	10/04 – 11/03	45.00
Verizon Cloud 600 GB	10/04 – 11/03	5.99
Plan Rate Adjustment	10/04 – 11/03	5.00
		\$55.99

Equipment Charges

Device Payment Agreement 1461686419 – Payment 31 of 36		.02
Paid 0.86		
Past Due 0.02 (in Previous Balance on pg 2)		
Balance (after this month's current payment) 0.10		
		\$.02

Have more questions about your charges?
Get details for usage charges at
b2b.verizonwireless.com.

Usage and Purchase Charges

Voice	Allowance	Used	Billable	Cost
Unbilled Usage from Previous Months				
(Minutes are applied against any remaining allowance for the month in which the call was made)				
Calling Plan (08/04 – 09/03)	minutes	2	--	--
Current Usage				
Calling Plan (09/04 – 10/03)	minutes	unlimited	1199	--
Total Voice				\$0.00
Messaging				
Text (09/04 – 10/03)	messages	unlimited	13	--
Unlimited M2M Text (09/04 – 10/03)	messages	unlimited	23	--
Picture & Video – Sent (09/04 – 10/03)	messages	unlimited	17	--
Total Messaging				\$0.00
Data				
Gigabyte Usage(09/04 – 10/03)	gigabytes	unlimited	15.245	--
Total Data				\$0.00
International				
Usage While In the US (Pay-as-You-Go)				
International Minutes – Mobile				\$3.98
Total International				\$3.98
Total Usage and Purchase Charges				\$3.98
Surcharges				
Fed Universal Service Charge				1.97
Regulatory Charge				.19
Administrative Charge				1.95
Other Charges and Credits				
Economic Adjustment Charge				2.98
Device Promotional Credit	31 of 36			-2.22
				\$4.87
Taxes, Governmental Surcharges and Fees				
FL State 911 Fee				.40
FL Communications Service Tax				.87
Collier Cnty Comm Svc Tax				.25
				\$1.52
Total Current Charges for 239-250-0101				\$66.38

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Summary for Enclave Supervisor: 239-404-6101

Your Plan

Business Unlimited Smartphone

\$45.00 monthly charge
Unlimited monthly minutes

UNL Text Messaging

Unlimited M2M Text
Unlimited Text Message

Email & Web Unlimited

Unlimited monthly gigabyte

UNL Picture/Video MSG

Unlimited monthly Picture & Video

Monthly Charges

Business Unlimited Smartphone	10/04 – 11/03	45.00
Plan Rate Adjustment	10/04 – 11/03	5.00
		\$50.00

Have more questions about your charges?
Get details for usage charges at
b2b.verizonwireless.com.

Usage and Purchase Charges

Voice		Allowance	Used	Billable	Cost
Calling Plan (09/04 – 10/03)	minutes	unlimited	161	--	--
Total Voice					\$.00
Messaging		Allowance	Used	Billable	Cost
Unbilled Usage from Previous Months					
Picture & Video – Rcv'd (08/04 – 09/03)	messages		1	--	--
Current Messaging Usage					
Text (09/04 – 10/03)	messages	unlimited	37	--	--
Unlimited M2M Text (09/04 – 10/03)	messages	unlimited	36	--	--
Picture & Video – Sent (09/04 – 10/03)	messages	unlimited	2	--	--
Picture & Video – Rcv'd (09/04 – 10/03)	messages	unlimited	11	--	--
Total Messaging					\$.00
Data		Allowance	Used	Billable	Cost
Gigabyte Usage(09/04 – 10/03)	gigabytes	unlimited	.155	--	--
Total Data					\$.00
Total Usage and Purchase Charges					\$.00

Surcharges

Fed Universal Service Charge	.55
Regulatory Charge	.19
Administrative Charge	1.95
Other Charges and Credits	
Economic Adjustment Charge	2.98
\$5.67	

Taxes, Governmental Surcharges and Fees

FL State 911 Fee	.40
FL Communications Service Tax	.46
Collier Cnty Comm Srvc Tax	.13
\$.99	

Total Current Charges for 239-404-6101 \$56.66

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Need-to-Know Information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

More On Wireless Taxes And Surcharges

Your total charges for this month's bill cycle are \$123.10.

This includes charges for one or more bundled Verizon service plans that include voice, messaging, data, or other services for which you pay a monthly plan charge.

This bill cycle, your fixed monthly plan charges were \$90.00 (before applying any discounts or credits, and excluding other charges such as overage, late payment, taxes, Verizon surcharges, and equipment).

To accurately bill taxes and Verizon surcharges, we regularly look at past network usage by you and other customers with similar plans to allocate this fixed monthly plan charge among the services included in the bundle.

In this bill cycle, we have allocated this amount as follows: \$4.82 for voice, \$1.00 for messaging, \$84.18 for data, and \$0.00 for other services.

For more information, please go to vzw.com/taxesandsurcharges.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Effective January 11, 2023, the definition of the Administrative Charge will be modified to help defray and recover certain direct and indirect costs we or our agents incur, including: (a) costs of complying with regulatory and industry obligations and programs, such as E911, wireless local number portability, and wireless tower mandate costs; (b) property taxes; and (c) costs associated with our network, including facilities (e.g. leases), operations, maintenance and protection, and costs paid to other companies for network services.

Please note that this surcharge is a Verizon Wireless charge, not a tax or government-imposed fee. This charge, and what's included, is subject to change from time to time.

Economic Adjustment Charge

Our number one priority is to provide exceptional service to your business and consistently deliver the quality Business.

Just as you are seeing in your business, Verizon Business is seeing a wide range of increases in its costs to provide service. As these challenges have continued to mount, we have made the decision to add an Economic Adjustment Charge.

On June 8, 2023, Verizon Business began adding the charge to new LTE Business Internet and 5G Business Internet lines. And starting in August 2023, the charge will apply to existing LTE Business Internet and 5G Business Internet lines where the applicable price guarantee has already ended and thereafter on a rolling basis as your applicable price guarantee ends. The amount of the charge is \$2.98 or \$3.97 per month, for each qualifying LTE or 5G Business Internet line.

On June 16, 2022, Verizon Business began adding the charge to newly activated and upgraded lines, existing lines that have completed a contract-based line term, and lines that have twelve (12) months or fewer remaining on a Device Payment Plan Agreement. The amount of the charge is \$2.98 or \$3.97 per month/line for each smartphone and data device, and \$0.98 per month/line for each basic phone and tablet device.

As lines meet these criteria, the charge will be automatically added to your bill. You can find the Economic Adjustment Charge in the Other Charges & Credits section of your bill.

Need-to-Know Information continued ...

California - Questions About Your Bill?

Call Customer Service at 800.922.0204. Send written disputes to: Verizon, PO Box 409, Newark, NJ 07101-0409. If you are disputing a charge because you contend it was not authorized, and we need time to investigate the complaint, you are not required to pay the disputed amount while our investigation is pending. If you have a complaint you cannot resolve with us, submit a complaint to the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave. Rm. 2003, San Francisco, CA 94102, or at <http://www.cpuc.ca.gov/complaints>, or call 800.649.7570. If you have hearing or speaking limitations and need California Relay Service, dial 711(visit <http://ddtp.cpuc.ca.gov/> for further information). If you need to contact your wireless phone insurance provider, call 888.881.2622

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On October 1, 2024, the FUSC increased to 11.10% of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges increased to 35.8%. For more details, please call 1-888-684-1888..

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