



P.O. Box 1319  
Charlotte, NC 28201-1319

Page: 2 of 11  
Bill Date: Oct. 22, 2024

**Important Notices and Information :**

**Allocation of charges:**

Service Categories	Past Due	Current Month	Total Due
Basic Services	0.00	300.91	300.91
Other Services	0.00	262.09	262.09
<b>All Services</b>	0.00	563.00	563.00

Failure to pay Basic charges may result in the disconnection of those Services. Please contact CenturyLink regarding any questions or problems with your bill before the due date.

Save time and learn more about the taxes and fees listed on your bill by visiting our website at [www.centurylink.com/taxesandfees](http://www.centurylink.com/taxesandfees) today.

The monthly recurring charge (MRC) for the following Long Distance plans will increase by \$6.00 on your first bill on or after October 1, 2024: Home Phone, Home Phone Unlimited LD, Complete Unlimited, Home Phone III Unlimited, ULD Home Phone II, Vantage 90 Residence, Simple International Plus Res, International Best, Plan Latino, Choice Int., Q World, International, 10 Cents to Mexico, Qwest Plan Latino and 60 Minute Asia Savings Plan. The new MRC, along with any applied discounts, will be reflected on your bill. You will be charged the new MRC unless you cancel your Long Distance plan before the date above. Otherwise, your continued use of this service tells us you accept the changes stated in this notification.

The monthly recurring charge (MRC) for your Inside Wire Protection (IWP) plan will increase by up to \$5 on your first bill on or after October 1, 2024. Customers who have an IWP plan are exempt from the Trouble Isolation Charge that would otherwise apply when customers call for service repair and the trouble is found to be on the customers side of the network interface device. The new MRC, along with any applied discounts, will be reflected on your bill. You will be charged the new MRC unless you cancel your Inside Wire Protection (IWP) plan before the date above. Otherwise, your continued use of this service tells us you accept the changes stated in this notification.

CenturyLink works every day to bring you solutions that best meet your total communication needs. Learn more about our value pricing that will help reduce your household expenses when you bundle all of your services with CenturyLink. You can pay your bill and check out our newest products and services by visiting [www.centurylink.com](http://www.centurylink.com).

LATE FEE REMINDER: Late fees may be charged each month for any eligible unpaid balances

**312212479**  
ENCLAVE AT NAPLES  
ATTN: CONDOMINIUM ASSOC. INC  
1295 WILDWOOD LAKES BLVD  
NAPLES, FL 34104-7477

**MONTHLY AUTOPAY AUTHORIZATION FORM**

I authorize CenturyLink to draft my savings or checking account for any accrued balance on my account.

(We reserve the right to revoke this if bank approval is denied)

**Checking Account**  **Savings Account**

(Select the type of account to be drafted and attach a voided check/savings slip.)

Address Information Changes      Effective Date \_\_\_\_\_

New Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Work Phone ( ) \_\_\_\_\_ Home Phone ( ) \_\_\_\_\_

\_\_\_\_\_  
Signature required

\_\_\_\_\_  
Date

**Please continue to pay your bill until notified on your statement that autopay is active.**

P.O. Box 1319  
Charlotte, NC 28201-1319

Page: 3 of 11  
Bill Date: Oct. 22, 2024

### Important Notices and Information :

not paid in full by the due date listed on your bill. The methods for calculating late fee amounts vary by state and product. For more information you may access Terms and Conditions and Tariff materials at <http://www.centurylink.com/tariffs>.

Thank you for choosing CenturyLink for your communication needs--we value you as our customer.

#### Third-Party Billing Block

Cramming occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink at 800-201-4099 and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.

CenturyLink of Florida, Inc.

FREE Enrollment With Control Center, you can update your billing information, view and pay your bill and much more. Visit us online at [www.centurylink.com/business/login](http://www.centurylink.com/business/login).

CenturyLink should be notified within 90 days after the CenturyLink Bill Date of any billing discrepancies on your statement.

P.O. Box 1319  
 Charlotte, NC 28201-1319

Page: 4 of 11  
 Bill Date: Oct. 22, 2024

**Current Charges Summary** **Service From Oct. 22, 2024**

Monthly Charges	Qty	Rate	Amount
Access Recovery Charge	7 @	3.00	21.00
Facility Relocation Cost Recovery Fee	7 @	0.32	2.24
Fed Universal Service Chg	7 @	4.14	28.98
Inside Wire Protection	7 @	23.00	161.00
International Call Block	1 @	6.00	6.00
Long Distance Line Charge	7 @	3.99	27.93
Non-Telecom Services Surcharge	1 @	2.99	2.99
Subscriber Line Charge	7 @	9.20	64.40
CenturyLink Business Bundle Preferred Additional Line	1 @	24.99	24.99
CenturyLink Business Bundle Preferred Additional Line	1 @	24.99	24.99
CenturyLink Business Bundle Preferred Additional Line	1 @	24.99	24.99
CenturyLink Business Bundle Preferred Additional Line	1 @	24.99	24.99
CenturyLink Business Bundle Preferred Additional Line	1 @	24.99	24.99
CenturyLink Business Bundle Preferred Additional Line	1 @	24.99	24.99
CenturyLink Business Bundle Preferred Additional Line	1 @	24.99	24.99
<b>Total Monthly Charges</b>			<b>489.47</b>
<b>Usage Charges</b>	<b>Calls</b>	<b>Mins</b>	
International	19	21.0	3.30
<b>Total Usage Charges</b>	<b>19</b>	<b>21.0</b>	<b>3.30</b>
<b>Taxes, Fees and Surcharges</b>			
Administrative Expense Fee			0.37
COLLIER Communications Services Tax			7.72
COLLIER County 911 Surcharge			2.80
FLORIDA Communications Services Tax			17.77
FLORIDA Gross Receipts Tax			0.51
FLORIDA State Telecommunications Relay Service Surcharge			0.56
Federal Excise Tax			8.10
Federal Universal Service Fund Surcharge			27.00
Federal and Other Cost Recovery Fee			2.70
Property Surcharge			2.70
<b>Total Taxes, Fees and Surcharges</b>			<b>70.23</b>

<b>Total Current Charges</b>	<b>563.00</b>
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**Contact Numbers**

[www.centurylink.com/myaccount](http://www.centurylink.com/myaccount)    Pay Online  
 1-866-712-1996    Pay by Phone  
 1-800-786-6272    Customer Service  
 1-800-786-6272    Repair Service

Visit us online at [www.centurylink.com](http://www.centurylink.com).

**Package Summary**

CenturyLink Business Bundle Preferred Additional Line	
Monthly Recurring	24.99

P.O. Box 1319  
 Charlotte, NC 28201-1319

Page: 5 of 11  
 Bill Date: Oct. 22, 2024

### Package Summary

239-354-3197			
Unlimited Long Distance (Voice Only)			
	<b>Package Charges</b>	<b>24.99</b>	
<b>CenturyLink Business Bundle Preferred Additional Line</b>			
Monthly Recurring		24.99	
239-353-9854			
Unlimited Long Distance (Voice Only)			
	<b>Package Charges</b>	<b>24.99</b>	
<b>CenturyLink Business Bundle Preferred Additional Line</b>			
Monthly Recurring		24.99	
239-354-2033			
Unlimited Long Distance (Voice Only)			
	<b>Package Charges</b>	<b>24.99</b>	
<b>CenturyLink Business Bundle Preferred Additional Line</b>			
Monthly Recurring		24.99	
239-354-3196			
Hunt Number			
Hunt Service			
Unlimited Long Distance (Voice Only)			
	<b>Package Charges</b>	<b>24.99</b>	
<b>CenturyLink Business Bundle Preferred Additional Line</b>			
Monthly Recurring		24.99	
239-354-3200			
Hunt Service			
Pilot Number			
Unlimited Long Distance (Voice Only)			
	<b>Package Charges</b>	<b>24.99</b>	
<b>CenturyLink Business Bundle Preferred Additional Line</b>			
Monthly Recurring		24.99	
239-354-3199			
Unlimited Long Distance (Voice Only)			
	<b>Package Charges</b>	<b>24.99</b>	
<b>CenturyLink Business Bundle Preferred Additional Line</b>			
Monthly Recurring		24.99	
239-354-2619			
Retain Unisys Voicemail Box			
Unlimited Long Distance (Voice Only)			
Voicemail Elite			
	<b>Package Charges</b>	<b>24.99</b>	
	<b>Subtotal Package</b>		<b>174.93</b>
	<b>Package Taxes, Fees and Surcharges</b>		<b>26.39</b>
	<b>Total Package</b>		<b>201.32</b>

### Charge Detail

Local Service from OCT 22 to NOV 21

Product-ID: 239-353-9854

**Monthly Charges**

Access Recovery Charge 3.00

P.O. Box 1319  
 Charlotte, NC 28201-1319

Page: 6 of 11  
 Bill Date: Oct. 22, 2024

**Charge Detail**

Local Service from OCT 22 to NOV 21

Product-ID: 239-353-9854

Monthly Charges

Facility Relocation Cost Recovery Fee	0.32		
Fed Universal Service Chg	4.14		
Subscriber Line Charge	9.20		
<b>Total Local Exchange Services</b>		<b>16.66</b>	
** Inside Wire Protection	23.00		
Long Distance Line Charge	3.99		
<b>Total Optional Features/Services</b>		<b>26.99</b>	
<b>Total Monthly Charges</b>			<b>43.65</b>

Usage Charges

International	2.80		
<b>Total Usage Charges</b>			<b>2.80</b>

<b>Charge Detail For 239-353-9854</b>	<b>46.45</b>
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Product-ID: 239-354-2033

Monthly Charges

Access Recovery Charge	3.00		
Facility Relocation Cost Recovery Fee	0.32		
Fed Universal Service Chg	4.14		
Subscriber Line Charge	9.20		
<b>Total Local Exchange Services</b>		<b>16.66</b>	
** Inside Wire Protection	23.00		
Long Distance Line Charge	3.99		
<b>Total Optional Features/Services</b>		<b>26.99</b>	
<b>Total Monthly Charges</b>			<b>43.65</b>

<b>Charge Detail For 239-354-2033</b>	<b>43.65</b>
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Product-ID: 239-354-2619      WON 090512P366

Monthly Charges

Access Recovery Charge	3.00		
Facility Relocation Cost Recovery Fee	0.32		
Fed Universal Service Chg	4.14		
Subscriber Line Charge	9.20		
<b>Total Local Exchange Services</b>		<b>16.66</b>	
** Inside Wire Protection	23.00		
Long Distance Line Charge	3.99		
<b>Total Optional Features/Services</b>		<b>26.99</b>	
<b>Total Monthly Charges</b>			<b>43.65</b>

<b>Charge Detail For 239-354-2619</b>	<b>43.65</b>
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Product-ID: 239-354-3196      WON 090512P366

Monthly Charges

Access Recovery Charge	3.00		
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P.O. Box 1319  
 Charlotte, NC 28201-1319

Page: 7 of 11  
 Bill Date: Oct. 22, 2024

**Charge Detail**

Local Service from OCT 22 to NOV 21

Product-ID: 239-354-3196      WON 090512P366

Monthly Charges

Facility Relocation Cost Recovery Fee	0.32		
Fed Universal Service Chg	4.14		
Subscriber Line Charge	9.20		
<b>Total Local Exchange Services</b>		<b>16.66</b>	
** Inside Wire Protection	23.00		
Long Distance Line Charge	3.99		
<b>Total Optional Features/Services</b>		<b>26.99</b>	
<b>Total Monthly Charges</b>			<b>43.65</b>

<b>Charge Detail For 239-354-3196</b>	<b>43.65</b>
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Product-ID: 239-354-3197      WON 090512P366

Monthly Charges

Access Recovery Charge	3.00		
Facility Relocation Cost Recovery Fee	0.32		
Fed Universal Service Chg	4.14		
Subscriber Line Charge	9.20		
<b>Total Local Exchange Services</b>		<b>16.66</b>	
** Inside Wire Protection	23.00		
Long Distance Line Charge	3.99		
<b>Total Optional Features/Services</b>		<b>26.99</b>	
<b>Total Monthly Charges</b>			<b>43.65</b>

<b>Charge Detail For 239-354-3197</b>	<b>43.65</b>
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Product-ID: 239-354-3199      WON 090512P366

Monthly Charges

Access Recovery Charge	3.00		
Facility Relocation Cost Recovery Fee	0.32		
Fed Universal Service Chg	4.14		
Subscriber Line Charge	9.20		
<b>Total Local Exchange Services</b>		<b>16.66</b>	
** Inside Wire Protection	23.00		
International Call Block	6.00		
Long Distance Line Charge	3.99		
<b>Total Optional Features/Services</b>		<b>32.99</b>	
<b>Total Monthly Charges</b>			<b>49.65</b>

<b>Charge Detail For 239-354-3199</b>	<b>49.65</b>
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Product-ID: 239-354-3200      WON 090512P366

Monthly Charges

Access Recovery Charge	3.00		
Facility Relocation Cost Recovery Fee	0.32		
Fed Universal Service Chg	4.14		

P.O. Box 1319  
Charlotte, NC 28201-1319

Page: 8 of 11  
Bill Date: Oct. 22, 2024

## Charge Detail

Local Service from OCT 22 to NOV 21

Product-ID: 239-354-3200      WON 090512P366

### Monthly Charges

Subscriber Line Charge	9.20	
<b>Total Local Exchange Services</b>		<b>16.66</b>
** Inside Wire Protection	23.00	
Long Distance Line Charge	3.99	
** Non-Telecom Services Surcharge	2.99	
<b>Total Optional Features/Services</b>		<b>29.98</b>
<b>Total Monthly Charges</b>		<b>46.64</b>

### Usage Charges

International	0.50	
<b>Total Usage Charges</b>		<b>0.50</b>

<b>Charge Detail For 239-354-3200</b>	<b>47.14</b>
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<b>Total Charge Detail</b>	<b>317.84</b>
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<b>Total Package Summary</b>	<b>174.93</b>
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<b>Tax, Fees and Surcharges</b>	<b>70.23</b>
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<b>Total Current Charges</b>	<b>563.00</b>
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\*\* Nonregulated Charge(s) - nonpayment for NONREGULATED SERVICES OR PRODUCTS may result in the disconnection or restriction of such services, and such delinquencies may be subject to collection. Local services will not be disconnected for nonpayment of nonregulated charges. Nonpayment of toll charges may result in the disconnection of toll service, and such delinquencies may be subject to collection.



P.O. Box 1319  
 Charlotte, NC 28201-1319

Page: 9 of 11  
 Bill Date: Oct. 22, 2024

## CenturyLink Long Distance

Detailed activity on this page is informational only. This activity is billed and totaled from the charge detail page.

### Recurring Charges

Long Distance Line Charge	3.99		
<b>Total For 239-353-9854</b>		3.99	
Long Distance Line Charge	3.99		
<b>Total For 239-354-2033</b>		3.99	
Long Distance Line Charge	3.99		
<b>Total For 239-354-2619</b>		3.99	
Long Distance Line Charge	3.99		
<b>Total For 239-354-3196</b>		3.99	
Long Distance Line Charge	3.99		
<b>Total For 239-354-3197</b>		3.99	
Long Distance Line Charge	3.99		
<b>Total For 239-354-3199</b>		3.99	
Long Distance Line Charge	3.99		
<b>Total For 239-354-3200</b>		3.99	
<b>Total Recurring Charges</b>		<b>27.93</b>	

## Calling Plan Summary - Informational Only

Charges in this Summary are Itemized and Totaled in Other Sections of the Bill

Plan Summary	Monthly Amount	Usage Amount	Total Amount
\ International	0.00	3.30	3.30
Unlimited Long Distance	0.00	0.00	0.00
<b>Total</b>	<b>0.00</b>	<b>3.30</b>	<b>3.30</b>

### Long Distance Call Detail

Item	Date	Time	Called From	Called To	Number	Call Plan	Call Type	Min	Charge
1	SEP22	11:47 am		TIMMINS	ON 705-266-7260	\	Direct Call	1.0	0.10
2	SEP25	05:32 pm		TORONTO	ON 416-458-3837	\	Direct Call	1.0	0.10
3	SEP28	03:45 pm		TORONTO	ON 416-458-3837	\	Direct Call	1.0	0.10
4	SEP29	04:15 am		TORONTO	ON 416-579-1395	\	Direct Call	1.0	0.10
5	SEP29	11:30 am		TORONTO	ON 416-458-3837	\	Direct Call	1.0	0.10
6	OCT02	05:01 pm		HAMILTON	ON 289-700-1832	\	Direct Call	1.0	0.10
7	OCT03	04:33 pm		HAMILTON	ON 289-700-1832	\	Direct Call	1.0	0.10
8	OCT03	08:40 pm		HAMILTON	ON 289-700-1832	\	Direct Call	1.0	0.10
9	OCT04	04:42 pm		HAMILTON	ON 289-700-1832	\	Direct Call	1.0	0.10
10	OCT07	04:10 am		TORONTO	ON 416-458-3837	\	Direct Call	1.0	0.10
11	OCT11	02:32 pm		ASHERN	MB 204-768-3799	\	Direct Call	1.0	0.10
12	OCT13	03:20 pm		TORONTO	ON 416-989-8025	\	Direct Call	1.0	0.10
13	OCT14	12:13 pm		BARRIE	ON 705-817-6648	\	Direct Call	1.0	0.10
14	OCT16	07:06 pm		KINGSTON	JM 876-298-7392	\	Direct Call	1.0	0.50
15	OCT16	07:11 pm		KINGSTON	JM 876-298-7392	\	Direct Call	1.0	0.50
16	OCT16	07:16 pm		KINGSTON	JM 876-298-7392	\	Direct Call	1.0	0.50
<b>Total for 239-353-9854</b>								<b>16.0</b>	<b>2.80</b>
17	OCT09	03:19 pm		TORONTO	ON 416-571-2163	\	Direct Call	2.0	0.20
18	OCT09	03:23 pm		BARRIE	ON 705-817-6648	\	Direct Call	2.0	0.20
19	OCT09	03:41 pm		TORONTO	ON 416-817-1332	\	Direct Call	1.0	0.10

P.O. Box 1319  
 Charlotte, NC 28201-1319

Page: 10 of 11  
 Bill Date: Oct. 22, 2024

**CenturyLink Long Distance**

Detailed activity on this page is informational only. This activity is billed and totaled from the charge detail page.

**Long Distance Call Detail**

Item	Date	Time	Called From	Called To	Number	Call Plan	Call Type	Min	Charge
		<b>Total for</b>	<b>239-354-3200</b>					<b>5.0</b>	<b>0.50</b>
<b>Total Of Itemized Calls</b>								<b>21.0</b>	<b>3.30</b>

**Taxes, Fees and Surcharges**

Administrative Expense Fee	0.23
COLLIER Communications Services Tax	0.95
FLORIDA Communications Services Tax	2.27
FLORIDA Gross Receipts Tax	0.08
Federal Universal Service Fund Surcharge	12.51
Federal and Other Cost Recovery Fee	1.72
Property Surcharge	1.72
<b>Total Taxes, Fees and Surcharges</b>	<b>19.48</b>

<b>Total CenturyLink Long Distance</b>	<b>50.71</b>
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P.O. Box 1319  
Charlotte, NC 28201-1319

Page: 11 of 11  
Bill Date: Oct. 22, 2024

## CenturyLink Long Distance

Detailed activity on this page is informational only. This activity is billed and totaled from the charge detail page.

### Executive Bill Summaries

<u>Line Summary Without Pins</u>	<u>Calls</u>	<u>Mins</u>	<u>Amount</u>
239-353-9854	932	144.6	2.80
WON 090512P366	56	100.2	0.50
<b>Total</b>	<b>988</b>	<b>244.8</b>	<b>3.30</b>

