



PO BOX 489  
NEWARK, NJ 07101-0489

Manage Your Account	Account Number	Date Due
<a href="http://b2b.verizonwireless.com">b2b.verizonwireless.com</a>	842052784-00001	12/03/24
Change your address at <a href="http://sso.verizonenterprise.com">http://sso.verizonenterprise.com</a>	Invoice Number	9977884431

### Quick Bill Summary

Oct 04 – Nov 03



ENCLAVE AT NAPLES  
1295 WILDWOOD LAKES BLVD  
NAPLES, FL 34104-7477

00156894  
N303

Previous Balance (see back for details)	\$123.10
Payment – Thank You	-\$123.10
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$105.99
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
Equipment Charges	\$0.02
Surcharges and Other Charges & Credits	\$9.12
Taxes, Governmental Surcharges & Fees	\$1.98
<b>Total Current Charges</b>	<b>\$117.11</b>

**Total Charges Due by December 03, 2024 \$117.11**

Pay from phone	Pay on the Web	Questions:
#PMT (#768)	At <a href="http://b2b.verizonwireless.com">b2b.verizonwireless.com</a>	1.800.922.0204 or *611 from your phone



ENCLAVE AT NAPLES  
1295 WILDWOOD LAKES BLVD  
NAPLES, FL 34104-7477

Bill Date November 03, 2024  
Account Number 842052784-00001  
Invoice Number 9977884431

### Total Amount Due by December 03, 2024

Make check payable to Verizon Wireless.  
Please return this remit slip with payment.

**\$117.11**

\$    .

PO BOX 16810  
NEWARK, NJ 07101-6810



99778844310108420527840000100000011711000000117116

Get Minutes Used	Get Data Used	Get Balance
#MIN + SEND	#DATA + SEND	#BAL + SEND

**Payments**  
**Payments, continued**

<b>Previous Balance</b>	<b>\$123.10</b>
Payment – Thank You	
Payment Received 10/29/24	-123.10
<b>Total Payments</b>	<b>-\$123.10</b>
<b>Balance Forward</b>	<b>\$0.00</b>

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Written notations included with or on your payment will not be reviewed or honored. Please send correspondence to:  
**Verizon Wireless Attn: Correspondence Team PO Box 15069 Albany, NY 12212**

**Automatic Payment Enrollment for Account: 842052784-00001 ENCLAVE AT NAPLES**

By signing below, you authorize Verizon Wireless to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon Wireless is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon Wireless. Check with your bank for any charges.

1. Check this box.
2. Sign name in box below, as shown on the bill and date.
3. Return this slip with your payment. Do not send a voided check.



\$

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Invoice Number Account Number Date Due Page

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### Device Credits

These credits are applied on your line charges.

Line	Page	Description	Total device credit	Credit applied this bill period		Credit previously applied	Device credit remaining	Months remaining
239-250-0101	5	Device Promotional Credit	-\$80.00	32 of 36	-\$2.22	-\$68.90	-\$8.88	4
<b>Total</b>			<b>-\$80.00</b>		<b>-\$2.22</b>	<b>-\$68.90</b>	<b>-\$8.88</b>	

Overview of Lines

Lines Charges	Page Number	Monthly Charges	Usage and Purchase Charges	Equipment Charges	Surcharges and Other Charges and Credits	Taxes, Governmental Surcharges and Fees	Third-Party Charges (includes Tax)	Total Charges	Voice Plan Usage	Messaging Usage	Data Usage	Voice Roaming	Messaging Roaming	Data Roaming
239-250-0101 Enclave Security	5	\$55.99	---	\$0.02	\$3.45	\$0.99	---	\$60.45	676	17	15.188GB	---	---	---
239-404-6101 Enclave Supervisor	6	\$50.00	---	---	\$5.67	\$0.99	---	\$56.66	302	150	.284GB	---	---	---
<b>Total Current Charges</b>		<b>\$105.99</b>	<b>\$0.00</b>	<b>\$0.02</b>	<b>\$9.12</b>	<b>\$1.98</b>	<b>\$0.00</b>	<b>\$117.11</b>						





## Summary for Enclave Security: 239-250-0101

### Your Plan

**Business Unlimited Smartphone**

\$45.00 monthly charge  
Unlimited monthly minutes

**UNL Text Messaging**

Unlimited M2M Text  
Unlimited Text Message

**Email & Web Unlimited**

Unlimited monthly gigabyte

**UNL Picture/Video MSG**

Unlimited monthly Picture & Video

Have more questions about your charges?  
Get details for usage charges at  
[b2b.verizonwireless.com](http://b2b.verizonwireless.com).

### Monthly Charges

Business Unlimited Smartphone	11/04 – 12/03	45.00
Verizon Cloud 600 GB	11/04 – 12/03	5.99
Plan Rate Adjustment	11/04 – 12/03	5.00
		<b>\$55.99</b>

### Equipment Charges

Device Payment Agreement 1461686419 – Payment 32 of 36	.02
Paid 0.90	
Past Due .00	
	<b>\$.02</b>

### Usage and Purchase Charges

Voice	Allowance	Used	Billable	Cost
Calling Plan (10/04 – 11/03) <i>minutes</i>	unlimited	676	--	--
<b>Total Voice</b>				<b>\$.00</b>

Messaging	Allowance	Used	Billable	Cost
Text (10/04 – 11/03) <i>messages</i>	unlimited	11	--	--
Picture & Video – Sent (10/04 – 11/03) <i>messages</i>	unlimited	3	--	--
Picture & Video – Rcv'd (10/04 – 11/03) <i>messages</i>	unlimited	3	--	--
<b>Total Messaging</b>				<b>\$.00</b>

Data	Allowance	Used	Billable	Cost
Gigabyte Usage(10/04 – 11/03) <i>gigabytes</i>	unlimited	15.188	--	--
<b>Total Data</b>				<b>\$.00</b>

**Total Usage and Purchase Charges** **\$.00**

### Surcharges

Fed Universal Service Charge	.55
Regulatory Charge	.19
Administrative Charge	1.95

### Other Charges and Credits

Economic Adjustment Charge	2.98
Device Promotional Credit 32 of 36	-2.22

**\$3.45**

### Taxes, Governmental Surcharges and Fees

FL State 911 Fee	.40
FL Communications Service Tax	.46
Collier Cnty Comm Srvc Tax	.13

**\$.99**

**Total Current Charges for 239-250-0101** **\$60.45**

**Summary for Enclave Supervisor: 239-404-6101**

**Your Plan**

**Business Unlimited Smartphone**

\$45.00 monthly charge  
Unlimited monthly minutes

**UNL Text Messaging**

Unlimited M2M Text  
Unlimited Text Message

**Email & Web Unlimited**

Unlimited monthly gigabyte

**UNL Picture/Video MSG**

Unlimited monthly Picture & Video

Have more questions about your charges?  
Get details for usage charges at  
[b2b.verizonwireless.com](http://b2b.verizonwireless.com).

**Monthly Charges**

Business Unlimited Smartphone	11/04 – 12/03	45.00
Plan Rate Adjustment	11/04 – 12/03	5.00
		<b>\$50.00</b>

**Usage and Purchase Charges**

Voice	Allowance	Used	Billable	Cost
Calling Plan (10/04 – 11/03) <i>minutes</i>	unlimited	302	---	---
<b>Total Voice</b>				<b>\$.00</b>

Messaging	Allowance	Used	Billable	Cost
Text (10/04 – 11/03) <i>messages</i>	unlimited	82	---	---
Unlimited M2M Text (10/04 – 11/03) <i>messages</i>	unlimited	52	---	---
Picture & Video – Sent (10/04 – 11/03) <i>messages</i>	unlimited	1	---	---
Picture & Video – Rcv'd (10/04 – 11/03) <i>messages</i>	unlimited	15	---	---
<b>Total Messaging</b>				<b>\$.00</b>

Data	Allowance	Used	Billable	Cost
Gigabyte Usage(10/04 – 11/03) <i>gigabytes</i>	unlimited	.284	---	---
<b>Total Data</b>				<b>\$.00</b>

**Total Usage and Purchase Charges \$0.00**

**Surcharges**

Fed Universal Service Charge	.55
Regulatory Charge	.19
Administrative Charge	1.95

**Other Charges and Credits**

Economic Adjustment Charge	2.98
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**\$5.67**

**Taxes, Governmental Surcharges and Fees**

FL State 911 Fee	.40
FL Communications Service Tax	.46
Collier Cnty Comm Srvc Tax	.13

**\$.99**

**Total Current Charges for 239-404-6101 \$56.66**

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## Need-to-Know Information

### Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit [Verizon.com](http://Verizon.com) for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at [vzw.com/myprivacy](http://vzw.com/myprivacy).

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

### More On Wireless Taxes And Surcharges

Your total charges for this month's bill cycle are \$117.11.

This includes charges for one or more bundled Verizon service plans that include voice, messaging, data, or other services for which you pay a monthly plan charge.

This bill cycle, your fixed monthly plan charges were \$90.00 (before applying any discounts or credits, and excluding other charges such as overage, late payment, taxes, Verizon surcharges, and equipment).

To accurately bill taxes and Verizon surcharges, we regularly look at past network usage by you and other customers with similar plans to allocate this fixed monthly plan charge among the services included in the bundle.

In this bill cycle, we have allocated this amount as follows: \$4.82 for voice, \$1.00 for messaging, \$84.18 for data, and \$0.00 for other services.

For more information, please go to [vzw.com/taxesandsurcharges](http://vzw.com/taxesandsurcharges).

### Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

**Effective January 11, 2023, the definition of the Administrative Charge will be modified to help defray and recover certain direct and indirect costs we or our agents incur, including: (a) costs of complying with regulatory and industry obligations and programs, such as E911, wireless local number portability, and wireless tower mandate costs; (b) property taxes; and (c) costs associated with our network, including facilities (e.g. leases), operations, maintenance and protection, and costs paid to other companies for network services.**

**Please note that this surcharge is a Verizon Wireless charge, not a tax or government-imposed fee. This charge, and what's included, is subject to change from time to time.**

### Economic Adjustment Charge

Our number one priority is to provide exceptional service to your business and consistently deliver the quality Business.

Just as you are seeing in your business, Verizon Business is seeing a wide range of increases in its costs to provide service. As these challenges have continued to mount, we have made the decision to add an Economic Adjustment Charge.

On June 8, 2023, Verizon Business began adding the charge to new LTE Business Internet and 5G Business Internet lines. And starting in August 2023, the charge will apply to existing LTE Business Internet and 5G Business Internet lines where the applicable price guarantee has already ended and thereafter on a rolling basis as your applicable price guarantee ends. The amount of the charge is \$2.98 or \$3.97 per month, for each qualifying LTE or 5G Business Internet line.

On June 16, 2022, Verizon Business began adding the charge to newly activated and upgraded lines, existing lines that have completed a contract-based line term, and lines that have twelve (12) months or fewer remaining on a Device Payment Plan Agreement. The amount of the charge is \$2.98 or \$3.97 per month/line for each smartphone and data device, and \$0.98 per month/line for each basic phone and tablet device.

As lines meet these criteria, the charge will be automatically added to your bill. You can find the Economic Adjustment Charge in the Other Charges & Credits section of your bill.

Need-to-Know Information continued ...

California - Questions About Your Bill?

Call Customer Service at 800.922.0204. Send written disputes to: Verizon, PO Box 409, Newark, NJ 07101-0409. If you are disputing a charge because you contend it was not authorized, and we need time to investigate the complaint, you are not required to pay the disputed amount while our investigation is pending. If you have a complaint you cannot resolve with us, submit a complaint to the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave. Rm. 2003, San Francisco, CA 94102, or at http://www.cpuc.ca.gov/complaints, or call 800.649.7570. If you have hearing or speaking limitations and need California Relay Service, dial 711(visit http://ddtp.cpuc.ca.gov/ for further information). If you need to contact your wireless phone insurance provider, call 888.881.2622

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