

Hello Clubhous Enclave,

Thanks for choosing Comcast Business.

Your bill at a glance

For 1295 WILDWOOD LAKES BLVD, NAPLES, FL, 34104-7477

Previous balance		\$408.54
EFT Payment - thank you	Nov 11	-\$408.54
Balance forward		\$0.00
Regular monthly charges	Page 3	\$393.75
Taxes, fees and other charges	Page 3	\$14.79
New charges		\$408.54

Amount due \$408.54

! Thanks for paying by Automatic Payment

Your automatic payment on Dec 10, 2024, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

Need help?

Visit business.comcast.com/help or see page 2 for other ways to contact us.

Your bill explained

- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

COMCAST
BUSINESS

1100 NORTHPOINT PKWY W PALM
BCH FL 33407-1937

CLUBHOUS ENCLAVE
ATTN JOAN COLOSIMO
1295 WILDWOOD LAKES BLVD
NAPLES, FL 34104-7477

Account number **8535 10 023 0822434**
Automatic payment **Dec 10, 2024**
Please pay \$408.54

Electronic payment will be applied Dec 10, 2024

COMCAST
PO BOX 71211
CHARLOTTE NC 28272-1211

853510023082243400408542

Download the Comcast Business App

Business is always moving. Our app was built for this. Manage your account anytime, anywhere with the Comcast Business App – the easy way to manage your services on the go.

- Manage your account details
- Pay your bill and customize billing options
- View upcoming appointments

Scan the QR Code with your phone or mobile device to get started.



Faster speeds. More solutions. Bigger savings.

Comcast Business now offers **NEW** packages with faster speeds and innovative Voice and security solutions – at a better value.

Call today for a FREE account review at 877-564-0318.

Need help? We're here for you



Visit us online

Get help and support at business.comcast.com/help



Call us anytime

800-391-3000
Open 24 hours, 7 days a week for billing and technical support

Useful information

Moving?

We can help ensure it's a smooth transition. Visit business.comcast.com/learn/moving to learn more.

Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call **1-855-270-0379**, chat live at support.xfinity.com/accessibility, email accessibility@comcast.com, fax **1-866-599-4268** or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

Ways to pay



No more mailing monthly checks

Set up Auto Pay to save time, energy and stamps. It's easy to enroll, just visit business.comcast.com/myaccount



Go paperless and say goodbye to clutter

Sign up for Paperless Billing to view and pay your bill online. It's faster, easier and helps cut down on clutter. Visit business.comcast.com/myaccount to get started.

Additional billing information

More ways to pay:



Online

Visit My Account at business.comcast.com/myaccount



Comcast Business App

Download the Comcast Business App



In-Store

Visit business.comcast.com/servicecenter to find a store near you

Regular monthly charges \$393.75

Comcast Business	\$275.90
TV Basic Business Video.	\$50.95
Data, SecurityEdge Package, Includes: Business Internet Gigabit Extra and SecurityEdge.	\$399.00
Bundle Discount	-\$189.00
Static IP - 1	\$24.95
Automatic Payments Discount Including Paperless Billing	-\$10.00

Equipment & services \$92.60

TV Box + Remote	\$9.95
Service To Additional TV With TV Box and Remote. Qty 2 @ \$9.95 each	\$19.90
Service To Additional TV With TV Adapter. Qty 4 @ \$9.95 each	\$39.80
Equipment Fee Internet.	\$22.95

Service fees \$25.25

Broadcast TV Fee	\$25.25
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Taxes, fees and other charges \$14.79

Other charges \$0.15

Regulatory Cost Recovery	\$0.15
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Taxes & government fees \$14.64

Sales Tax	\$2.42
State Communications Services Tax	\$9.52
Local Communications Services Tax	\$2.70

What's included?



Internet: Fast, reliable internet on our Gig-speed network



TV: Keep your employees informed and customers entertained

Visit business.comcast.com/myaccount for more details

You've saved \$199.00 this month with your bundle and automatic payments discounts.

Additional information

Upcoming changes to your bill: At Comcast Business, we work hard to keep prices stable for our customers, but because of increases in programming fees and other service-related fees, you'll see new pricing on your upcoming billing statement. Effective December 18, 2024, your Broadcast TV fee will increase to \$27.30 per month. To learn more about Comcast Business fees, please visit business.comcast.com/understand-your-bill or call us at 800-391-3000.

The Regulatory Cost Recovery fee is neither government mandated nor a tax, but is assessed by Comcast to recover certain federal, state, and local regulatory costs.

Parental Controls: With parental controls, you can choose and manage the programming that is right for your family. Learn more at: business.comcast.com/support/article/tv/x1-parental-controls-safe-browse.

Comcast Business TV Update: Effective October 21, 2024, Bally Sports will be rebranded to FanDuel Sports Network.

Account Number
8535 10 023 0822434

Billing Date
Nov 19, 2024

Services From
Dec 05, 2024 to Jan 04, 2025

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Recent and Upcoming Programming Changes: Information on recent and upcoming programming changes can be found at xfinity.com/programmingchanges/ or by calling 866-216-8634.



Important information regarding Comcast Business services and pricing

Effective December 18, 2024

Dear Comcast Business Customer:

At Comcast Business, we continue to make investments in our network, technology, and people to ensure we maintain a high-quality network for our customers. We strive to provide the best services and make significant efforts to help control your service-related costs.

From time to time, we re-evaluate our pricing structure due to programming, technology, and service improvements. As a result, monthly service charges and fees have been adjusted for the services below.

**Pricing updates based on your subscribed services will occur on December 18, 2024.
Prices do not include applicable taxes and other fees.**

Comcast Business Video

Service	Current Monthly Service Charge:		New Monthly Service Charge Effective 12/18/2024:
Public View	\$20.00	>	\$25.00
Basic	\$50.95	>	\$65.95
Select	\$57.95	>	\$72.95
Variety	\$74.95	>	\$89.95
Standard	\$99.95	>	\$114.95
Preferred	\$124.95	>	\$139.95
Broadcast TV Fee (BTV)	Charges vary by location	>	Charges vary by location
Regional Sports Network (RSN)	Charges vary by location	>	Charges vary by location

Hospitality Video

Fees	Current Monthly Fee:		New Monthly Fee Effective 12/18/2024:
HBO	\$3.50	>	\$5.50
Showtime	\$3.50	>	\$5.50
Basic	\$2.00	>	\$4.00

Comcast Business Voice

Service	Current Monthly Service Charge:		New Monthly Service Charge Effective 12/18/2024:
Directory Listing Management Fee	\$6.00	>	\$8.00
Voice Network Investment Fee	\$6.00	>	\$8.00

Comcast Business Internet

Service	Current Monthly Service Charge:		New Monthly Service Charge Effective 12/18/2024:
Static IP (1)	\$24.95	>	\$29.95
Static IP (5)	\$29.95	>	\$34.95

Comcast Business Equipment

Service	Current Monthly Equipment Fee:		New Monthly Equipment Fee Effective 12/18/2024:
Business Internet and/or Business Voice	\$22.95	>	\$24.95
Connection Pro	\$10.00	>	\$15.00
Business Video – Primary Outlet	\$9.95	>	\$11.95
Business Video – Additional Outlets	\$9.95	>	\$11.95

We know changes to your bill can be frustrating, and we're here to help. To learn more about Comcast Business service charges and fees, please visit business.comcast.com/understand-your-bill or call us at 800-391-3000.

Thank you for being a valued Comcast Business customer.

Sincerely,
Comcast Business